

## **Quality Policy**

Enviroconcepts has as its core activities the carrying out of all types of works associated with the supply of Water treatment services to meet Client needs and the company's financial viability. The company's quality system shall be documented and known as the IMS (Integrated Management System) and shall conform to ISO 9001:2015.

The company shall ensure its processes are clearly documented through relevant policies, procedures, plans, forms and records, all of which shall be controlled for verification and retrieval purposes.

All activities shall comply with legal and other requirements. Internal and external communication processes shall be implemented to ensure conformance to client specifications.

Quality of all work shall be assured by:

- effective project review to meet Client needs
- project planning, engineering and implementation
- staff competence and training
- management, oversight and monitoring of all projects
- implementation of corrective and improvement processes
- collation of evidence, investigation of trends to eliminate non-conformities
- regular audits and reviews

The company shall establish quality objectives and implement a regular review of this policy, and all procedures and processes, to continually improve the effectiveness of the system.



**Michael Lambert**  
**General Manager**

**4<sup>th</sup> April 2018**